

## CULTURAL IDENTITY ISSUES IN CONFLICT RESOLUTION

### Distinguishing Identity- Based Conflict from Resource Based Conflict

A workshop for  
experienced mediators  
with

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M.A. degree, American  
University School of  
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International Relations  
with focus on Applied  
Conflict Resolution.

**November 16-  
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## THE DISPUTE RESOLUTION CENTER

110 N. Fourth Ave., Suite 100  
Ann Arbor, MI 48104

### WORKSHOP RATIONALE

The ARIA Group will interactively present and illustrate methods for peace seeking and collaboration in conflicts involving issues of identity-based diversity: religious, ethnic, racial, gender and cultural differences.

### CONCEPTUAL BACKGROUND

The **ARIA** method will help you to lead parties through a process of learning to surface **Antagonism** safely, find shared **Resonance**, **Invent** creative options, and plan **Action**.

### Jay Rothman, President, The ARIA GROUP

Internationally recognized author, teacher and mediator of cultural conflicts ranging from Israelis and Palestinians, Greeks and Turks in Cyprus, ANC leaders in South Africa, police and African Americans in Ohio, Tamils and Sinhalese in Sri Lanka, school communities, fishermen, and environmentalists.

"Based in the national, organizational, and community groups that provide individuals with meaning, safety, and dignity, identity conflicts are passionate and volatile because they strike at our core: who we really are and what we care about most deeply. Though often impervious to traditional methods of conflict management, identity-based conflict management also provides adversaries with dynamic opportunities for finding not only common ground, but higher ground than either party could have found on its own." From *Resolving Identity Based Conflicts in Nations, Organizations and Communities*, by Jay Rothman, Jossey-Bass, 1997. See also: <http://www.ariagroup.com>

### COURSE SCHEDULE

#### ***DAY ONE (9:00 A.M. - 5:00 P.M.) Fostering Creativity by Engaging Identity-Based Conflict: An Interactive Workshop***

Participants will:

- Explore an identity-frame of conflict and strategies for creatively engaging such conflicts, using a case study from their professional work.
- Apply the first steps of the ARIA model to a case study of identity conflict that has significant public policy implications.

#### ***DAY TWO (9:00 A.M. - 4:00 P.M.) Envisioning the Future and Forging Collaboration***

Participants will build on the first day's diagnostic and engagement work and:

- Focus on the last steps of the ARIA model.
- Participate in a visioning workshop to design ways to forge large-scale collaboration that translates ideals into practical, policy-oriented change.
- Explore tools and concepts participants might adapt for their own work.

### **REGISTRATION:\***

**Online at [www.mimmediation.org](http://www.mimmediation.org) or  
call The Dispute Resolution Center  
734.222.3745**

**FEE: \$250**

\*Approved by the State Court Administrative Office as advanced mediator training for Court Roster Mediators.